

Privacy Policy

The 3 Horseshoes Country Inn and Spa is a family run, private business. This privacy policy explains how we use any personal information we collect about you when you use this website or are one of our customers.

Topics

- What information do we collect about you?
- How will we use the information about you?
- Marketing
- Access to your information and correction
- Cookies
- Other websites
- Changes to our privacy policy
- How to contact us

WHAT INFORMATION DO WE COLLECT ABOUT YOU?

We collect information about you when you make an enquiry to book and when you book to eat, stay or use our spa. Website usage information is collected using cookies.

We use three software companies that collect this information (which is only used for marketing purposes if you expressly request that it is) and they are Quadrant Systems, Guestline and Premier Core Systems.

HOW WILL WE USE THE INFORMATION ABOUT YOU?

We collect your information when you enquire or book so that we can stay in touch, process & manage your booking and, if you agree, email you information about other products and services that we think might interest you.

We use your information to monitor usage of our wifi network within the Inn and Spa.

We don't share you information with any other 3rd parties.

MARKETING

We would like to send you information about products and services of ours which might of interest to you. If you have consented to receive marketing, you may opt out at a later date. We use a software company to manage the sign up called Sign Up To.

You have a right at any time to stop us from contacting you for marketing purposes.

ACCESS TO YOUR INFORMATION AND CORRECTION

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address. We may make a small charge for this service.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

COOKIES

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

For further information, visit: www.aboutcookies.org or www.allaboutcookies.org.

You can set your browser not to accept cookies and the above website tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

OTHER WEBSITES

Our website contains link to others website. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

CHANGES TO OUR PRIVACY POLICY

We keep our privacy policy under regular review and we will add any updates to this policy. This privacy policy was last updated on the 25th April 2018.

HOW TO CONTACT US

Please contact us if you have any questions about our policy or information we hold about you:

- by email on; steve@threeshoesinn.co.uk
- write to us: M&S Kirk, 3 Horseshoes Country Inn and Spa, Buxton Road, Blackshaw Moor, Leek, Staffordshire, ST13 8TW